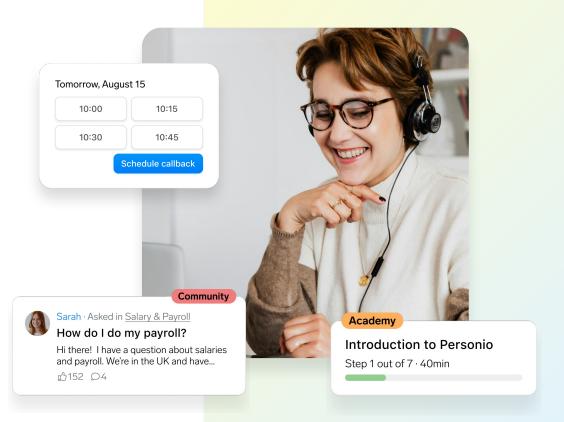
# Personio

Here for you, every step of the way





#### **Essential**

### Collaborative - we do it for you

- According to your goals, processes and needs we will configure the account and add company data (e.g. work time schedules)
- We facilitate discussions on setup decisions that require your input
- We organize regular checkpoints and workshops, inform you about project updates and identify potential blockers
- We create up to 10 document templates, 2 automated workflows, 20 job postings (Recruiting App), 4 performance forms and 2 performance periods (Performance & Development App)
- We verify with you that all relevant settings for the roll-out are tested and completed
- We provide dedicated support on your go-live day to ensure a smooth rollout within a specified timeframe, based on your company's size

- Configuration and import of personal data
- Imports: We will help you create files but you need to import data such as documents, positions/ position architecture and personal data
- Settings that your IT team needs to set up
- Integration services, e.g. document import service, building a custom career page (can be booked at an additional cost)







#### Corporate

### Collaborative - we do it for you

- According to your goals, processes and needs we will configure the account and add company data (e.g. work time schedules)
- We facilitate discussions on setup decisions that require your input
- We organize regular checkpoints and workshops, inform you about project updates and identify potential blockers
- We create up to 10 document templates, 2 automated workflows, 20 job postings (Recruiting App), 4 performance forms and 2 performance periods (Performance & Development App)
- We verify with you that all relevant settings for the roll-out are tested and completed
- We provide dedicated support on your go-live day to ensure a smooth rollout within a specified timeframe, based on your company's size

- Hypercare we extend our support after you have gone live to ensure your processes are running efficiently
- Integration discovery workshop learn about potential automations and integrations
- Configuration and import of personal data
- Imports: We will help you create files but you need to import data such as documents, positions/ position architecture and personal data
- Settings that your IT team needs to set up
- Integration services, e.g. document import service, building a custom career page (can be booked at an additional cost)







## **Choose from our Professional Services offering**

Service	Description	Duration
Office Hours	Talk to us about anything related to your Personio account.	1 hour
Go Live Support	Dedicated support to ensure a successful launch day.	1 day
Post Go Live Hypercare	Continued hands on support in the weeks after you launch.	X weeks
App/Feature Implementation	We'll either set this up for you, or guide you through it.	2 weeks per app
Health Checks	A review of your account set up, with recommendations on how to get the most from your subscription.	1 week
Training	Specific training relevant to a target group(s).	2-8 hours (8 hours split over 2 weeks)
Account Split	For customers who need a 2nd account with the same settings so that different users can access it.	3 weeks
Account Merge	For customers who wish to merge your Personio account with that of another company (or multiple companies).	5 weeks



## **Choose from our Professional Services offering (Technical)**

Service	Description	Duration
Documents Import	Import your documents from other Personio accounts, or external storage tools via our API.	2 weeks
BI Connection	We'll help you connect your business intelligence tool with Personio.	2 weeks
Extract Transform Load (ETL) Services	Would you like to automate the input of various data types into Personio? Think absences, job applications, or general employee information.	2-4 weeks for initial setup
Custom Career Page	We take the heavy lifting out of creating your own personalised career page, tailored to your requirements.	2-8 weeks for initial setup
Integration Project	We offer multiple use cases including: integrating with other HRM tools, pulling time tracking information, pushing data from Personio to other tools via our API.	Needs to be scoped
Integration Discovery Workshop	Here we help you to understand the potential additional ways in which you can connect Personio to your existing tech stack. Or we help you to understand what integrations exist/can be built to improve your workflows.	2 weeks
Technical Office Hour	Advisory call to help your technical team/person responsible for Personio unblock any issues they might be having with our API.	1 hour

